

Academic Session 2019-20

Government Girls' General Degree College

Notice

Date: 28th August, 2019

This is for general information that a meeting of the Grievance Cell will be held on 3rd September, 2019 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

[Signature] 28/8/19
.....
(Officer-in Charge) Officer-in-Charge
[Signature] 28/8/2019
.....
(Convenor, IQAC) Co-ordinator
Government Girls General Degree College
Kolkata
IQAC

Signed by

[Signature] 28/08/2019
.....
(Convenor, Grievance cell)

Resolutions of Grievance Cell meeting dated 3rd September, 2019

Grievance 1: Librarian complained that few students and faculty members are not returning books on time. It is becoming difficult for other students and teachers to get access to those books.

Resolution 1: It is decided in the meeting that strict fine will be imposed for the students if the books are not returned in time and if they violate the library rules set. Faculty members are advised to make photo copy of the concerned chapters of the book and return the books. It is also resolved that a maximum of 15 days must be fixed for all to complete a cycle of borrowing and returning the book.

Grievance 2: Students of Geography department complained about the non-availability of text books of CBCS system in Bengali version in both central and seminar library.

Resolution 2: Officer-in-Charge requested the faculty members of the Geography-Department to include some text books in Bengali version also and to purchase the same in the next academic session. For the time being to resolve the matter she requested the teachers to provide the students to lend their personal books to the Bengali version students.

Members present in the meeting:

- ① D. A. Banerjee 3/9/19
- ② Shambhu 03/09/2019
- ③ Syeda Sharizat Uddin Syedi 3/9/19
- ④ Ghosh 3/09/2019

Government Girls' General Degree College

Notice

Date: 6th December, 2019

This is for general information that a meeting of the Grievance Cell will be held on 10th December, 2019 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

[Signature] 6/12/19
..... Officer-in-Charge
(Officer-in Charge) Government Girls General
Degree College
Kolkata
[Signature] 6/12/19
.....
(Convenor, IQAC) Co-ordinator
IQAC

Signed by

[Signature]
..... 06/12/2019
(Convenor, Grievance
cell)

Resolutions of Grievance Cell meeting dated 10th Dec., 2019

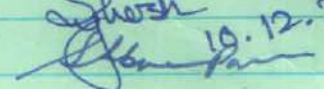
Grievance 1: Students complained about the absence of one of the history teachers for a long time in the department.

Resolution 1: In this regard, Officer-in-Charge informed that the concerned teacher is on medical leave. She will definitely inform the teacher regarding this problem. Moreover, she requested another faculty member to somewhat cover the section of the syllabus that haven't been taught so far.

Grievance 2: Students complained about the absence of Hindi teacher in their CBCS course.

Resolution 2: To solve this issue as reported by the students, it was decided that the Officer-in-Charge will ask for a regular post of Hindi faculty member to the Higher Education Department, Govt of W.B. For the time being till the appointment of new Hindi teachers, she will try to arrange for special lecture classes on Hindi by guest faculties to overcome the problem consulting with other neighbouring colleges with whom the college has signed MOU.

Members present in the meeting.

1. Syeda Sharizatul Mouda Algham 10/12/19
2. D. P. Banerjee 10/12/19
3. Shresh 10.12.2019
- 4)  10/12/2019

Government Girls' General Degree College
Notice

Date: 3rd January, 2020

This is for general information that a meeting of the Grievance Cell will be held on 7th January, 2020 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

Belgami 3/1/20
.....
(Officer-in Charge)
Officer-in-Charge
Government Girls General
Degree College
Kolkata

Barua 3/1/20
.....
(Convener, IQAC)
Co-ordinator
IQAC

Signed by

[Signature] 03/1/2020
.....
(Convener, Grievance
cell)

Resolution of Grievance Cell during the meeting dated 7th January, 2020

Grievance: It is complained by the students that most of the cisterns are not working properly.

Resolution: The Officer-in-Charge will try to contact a local plumber in this regard on the emergency basis.

Members present in the meeting:

- ① Syeda Sharifa, ulat Moulana Alizada, 7/1/20
- ② Shaban Ali, 07/1/2020
- ③ Dr. P. Baverji, 7/1/20
- ④ [Signature], 7/01/20

Government Girls' General Degree College

Notice

Date: 5th June, 2020

This is for general information that a meeting of the Grievance Cell will be held on 10th January, 2020 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Signed by

.....
(Convenor, Grievance cell)

[Handwritten Signature] 5/06/20

Resolution of Grievance Cell meeting dated 10th June, 2020 (On line mode)

Grievance: Many teachers complained about errors in calculation of HRA component of their salary.

Resolution: Concerned office staff is instructed to take care of the matter and be more careful while doing calculation.

Members present in the meeting:

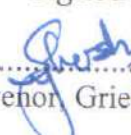
1. Dr. Syeda Shariqatul Moula Alquadri
2. Dr. Debaprasad Banerjee
3. Dr. Mousumi Bhar
4. Dr. Shabnam Parveen
- 5.

J. Ghosh
10/06/20

Resolution status for the Academic Session 2019-20

No. of meetings	Grievance nature	Redressed status
4	Academic (Library)	Resolved and forwarded to concerned committee
	Academic (Dept. of History)	
	Academic (Dept. of Hindi)	
	Infra-structure (Wash room) Office	

Signed by


.....
(Convenor, Grievance cell)

25/06/2020