

Academic Session
2021-22

Government Girls' General Degree College
Notice

Date: 26th November, 2021

This is for general information that a meeting of the Grievance Cell will be held on 30th November, 2021 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

[Signature] 26/11/21
.....
(Officer in Charge) / *Principal* Principal
Government Girls' General
Degree College
Kolkata

Signed by

[Signature] 26.11.21
.....
(Convenor, Grievance cell)

(Convenor, IQAC)

[Signature]
Co-ordinator
IQAC
26/11/21

Resolutions of Grievance Cell meeting dated 30th November, 2021

Grievance 1: Students complained about the food quality of canteen. Owner of the canteen is not maintaining proper hygiene in Post Covid period.

Resolution 1: Principal madam asked canteen subcommittee in consultation with IQAC to make regular visits to canteen. The owner of the canteen is also made aware about the complain lodged by the students.

Grievance 2: Teacher complained about some students not maintaining proper COVID Protocol. They were not wearing masks properly and also not maintaining social distancing.

Resolution 2: Principal madam met the students' representatives of the different semesters of different departments and instructed them to strictly monitor the fellow mates. Heads of the departments are also requested to look into the issue seriously.

Members present:

1. Syeda Sharizatul Mouda Muzah. 30/11/21
2. D.P. Banerjee 30/11/21
3. Ghosh 30/11/21

Government Girls' General Degree College
Notice

Date: 4th January, 2022

This is for general information that a meeting of the Grievance Cell will be held on 11th January, 2022 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

.....
(Principal) *4/1/22* Principal
Government Girls' General
Degree College
Kolkata

.....
(Convener, IQAC) *4/1/22*
Co-ordinator
IQAC

Signed by

.....
(Convener, Grievance cell)

Resolution of Grievance Cell meeting dated 11th January, 2022

Grievance: Teachers many times complained about not having proper sanitization of the premises, mainly after some camps organized by the government in the premises.

Resolution: Principal madam will try to resolve the matter after discussing the issue with the concerned officer.

Members present in the meeting

1. ~~Alysa~~ 11/1/22
2. ~~Saneef~~ 11/1/22
3. ~~Shresh~~ 11/01/22

Government Girls' General Degree College
Notice

Memo no. 48/2 GGGDC/Office

Date: 28/03/22

This is for general information that a meeting of the Grievance Cell will be held on 5th April, 2022 under the supervision of IQAC committee at the Principal's chamber. All the members are requested to attend the meeting.

Countersigned by

.....
(Principal) 28/3/22
Principal
Government Girls' General
Degree College
Kolkata

.....
(Convenor, IQAC) 28/3/22
Co-ordinator
IQAC

Signed by

.....
(Convenor, Grievance cell) 28/3/22

Resolution of Grievance Cell meeting dated 5th April, 2022

Grievance: Students complained that some of their classmates are attending the classes in the college with mild fever.

Resolution: All the class representatives are instructed to take the note of the students attending college with fever. They would inform the Head of the department of the concerned department, who would in turn call their parents. Thermal scanners also installed to monitor the body temperature of all the students, teaching and non-teaching staff while entering the college campus.

Members present:

1. Ally 5/4/22
2. S.P. Bangji 5/4/22
3. Jhosh
28/3/22

4.

Resolution status for the Academic Session 2021-22

No. of meetings	Grievance nature	Redressal status
3	Infra-structural (Canteen)	Resolved and forwarded to concerned committee
	Non-Academic	
	Non-Academic	
	Non-Academic	

Countersigned by

Ally
.....
(Principal)

Principal
Government Girls' General
Degree College
Kolkata

Sau
.....
(Convenor, IOAC)

Co-ordinator
IOAC

Signed by

29/08/22
.....
(Convenor, Grievance cell)